

When coaching newly-arrived individuals who already have jobs in Denmark, I focus on the social aspects that will allow them to feel more confident and comfortable navigating daily life, as well as the basics of Danish working culture.

Usually 4-6 hours, broken into 2-hour sessions, is a good start for newly-arrived specialists.

- KAY XANDER MELLISH

COACHING INDIVIDUALS

(SELECTED SLIDES)



Teachers, professors **Doctors** **Politicians** **Royalty**

People you call by first name in Denmark

Almost everyone is addressed by their first name in Denmark. The Danish versions of "Mr" "Miss" and "Mrs" have largely died out, although you will sometimes see them on airplane tickets.

There are also two Danish forms of the word "you". The casual one is used almost everywhere except with the Royal Family.

APPS TO MAKE LIFE IN DENMARK EASIER

01 SUPERMARKET APPS Find your favorite market - then "scan and go" while avoiding cash register	03 SAXO.COM Denmark's top bookseller lets you buy UK books without customs fees	05 BIBLIOTEKET Reserve library books (also in English), films to watch online	07 2GOOD2GO End-of-day bakery, sushi, etc. at discount prices to stop food waste
02 PRICERUNNER Compare prices before you buy online	04 TAXA 4 X 35 Or your local taxi app. No Uber in Denmark	06 DSB Denmark's national train network. Silent car is best!	08 DBA Second-hand everything - but buyer beware!

BIRTHDAYS ARE BIG IN DENMARK

- Your colleagues may put a Danish flag on your desk - this just means "joy."
- Good weather on your birthday means you've been a good person during the previous year.
- You bring your own birthday cake to the office. It's OK to buy it, not bake it.
- If you invite friends out for drinks on your birthday, you pay
- For "round birthdays" (20, 30, 40) colleagues may chip in for a gift

TIPS ON SHOPPING AND SERVICE

Salaries are high in Denmark, so staffing is light and service is limited

Restaurant servers are "hands off" In some countries, restaurant servers visit the table multiple times to hear if you want more wine, coffee, dessert, etc. This is rare in Denmark. Instead, you must call the server over. Danes like it that way. Tipping is not required , but you can "round up" from 89 to 100, for example. Always book in advance for restaurants - walk-in availability is rare.	Shop clerks let you "make your own decision" Danes believe "a good product sells itself." That means that when you are in a shop, the clerk won't approach you and offer goods, or tell you about the advantages of one product over another. You have no right to return products unless they are defective. (Big stores usually allow it for 30 days.) Online purchases can be returned within 14 days.	Opening hours are limited Restaurant kitchens close at 2130, while ordinary shops close at 1830 on weekdays and 1400 on Saturdays in the provinces, 1800 Saturdays in big cities. Pharmacies close at 1300 Saturday and are closed Sundays. You are not allowed to buy pharmaceuticals by mail from outside of Denmark.
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